

# CYBERATTACK EMERGENCY RESPONSE

## 1. ALERT

Alert the IT department and mobilise the emergency response functions in your own organisation. Remember to communicate the crisis to external and internal stakeholders.

The National Cybercrime Centre (NC3):

**+47 23 20 80 00**

The National Criminal Investigation Service (Kripos) works to prevent, uncover and counter threats and crime in the digital sphere. Early alert will enable to start immediate collection of digital evidence and increases the chance of prosecuting the attacker through national and international channels. Staffed 24/7.

The National Cyber Security Centre (NCSC):

**+47 23 31 07 50**

The NCSC can assist with advice etc. The NCSC also operates the national alert and early warning system for digital infrastructure. Staffed 24/7.

Økokrim's Financial Intelligence Unit:

**+47 23 29 14 05**

The Financial Intelligence Unit can in many cases assist with suspending transfers abroad that relate to money laundering and financing of terrorism. Staffed Monday to Friday from 09:00 to 15:00.

## 2. HANDLE

Request urgent assistance from contracted providers and other providers of cyberattack handling services. Obtain advice on which immediate measures to implement and implement them. We recommend giving the incident handling services provider authority to make direct contact with the authorities (NC3/NCSC) and to share relevant information with them as it emerges.

Consider whether to report the attack to the Norwegian Data Protection Authority.

In most cases, you will be required by law to



report loss, dissemination or changes to personal data to the Data Protection Authority within 72 hours. Read more at [www.datatilsynet.no/brudd](http://www.datatilsynet.no/brudd) or scan the QR code.

Report the attack to the local police. Inform the local police of any prior contact with NC3 and NCSC. The police contacts for the business sector (see below) have no operational role during



incidents, but can provide advice and guidance. If you do not want to formally report the attack to the police, you can still provide relevant information.

## 3. RESTORE

Implement plans for emergency operation of crucial IT systems. Restoring normal operations can take weeks, making it important to put alternative systems and operations in place at an early stage.

### Police private sector liaisons:

Økokrim:	Fredrik Roe Bøe	40 86 99 77	fredrik.roe.boe@politiet.no
Kripos:	Else Gun Ommundsen	91 69 51 19	ommundsen@politiet.no
Kripos:	Espen Skogstad	95 06 45 01	skogstad@politiet.no
Oslo PD:	Christina T. Rooth	40 43 45 45	christina.rooth@politiet.no
Agder PD:	Eirik Berg Thorsrud	90 41 10 51	eirik.berg.thorsrud@politiet.no
Sør Øst PD:	Hanna Holmelin	47 46 89 34	hanna.holmelin@politiet.no
Sør Vest PD:	Kyrre Lindanger	91 67 17 26	kyrre.lindanger@politiet.no
Vest PD:	Sonja Lund	92 49 77 28	sonja.lund@politiet.no
Trøndelag PD:	Terje Lunde	48 16 19 69	terje.lunde@politiet.no
Troms PD:	Merethe Samuelsen	91 51 79 39	merethe.samuelsen@politiet.no
Møre og Romsdal PD:	Kjell Arne Hestad	92 60 60 45	hestad@politiet.no
Nordland PD:	Håvard Fjærli	91 88 33 82	havard.fjarli@politiet.no
Øst PD:	Jan Kevin Brunvoll	97 57 72 66	jan.kevin.brunvoll@politiet.no
Innlandet PD:	Lene Espelund	95 89 95 84	Lene.Espelund@politiet.no
Finnmark PD:	Håvard Martinsen	91 86 82 40	havard.martinsen@politiet.no

Approved providers:

**Defendable**

**91 80 80 30**

ir@defendable.no

**mnemonic**

**23 20 47 47**

mirt@mnemonic.no

**ATEA**

**03060**

irt@atea.no

**Netsecurity**

**92 24 73 65**

irt@netsecurity.no

**sopra steria**

**24 14 04 56**

no.irt@soprasteria.com

**Orange  
Cyberdefense**

**23 96 63 20**

csirt-no@orangecyberdefense.com

**pwc**

**95 26 10 11**

no\_irt@pwc.com

**netnordic**

**67 24 73 65**

irhotline@netnordic.com

Please note that several other providers offer similar services, although they are not part of the Norwegian National Security Authority voluntary quality scheme.



**Næringslivets  
sikkerhets-  
råd**

The Norwegian Business and Industry Security Council was founded by Finance Norway, The Confederation of Norwegian Enterprise, the Norwegian Shipowner's Association and The Norwegian Shipowners' Mutual War Risks Insurance Association.

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For more information and to download an up-to-date poster, go to [www.nsr-org.no/nodplakat](http://www.nsr-org.no/nodplakat).

This poster was prepared in cooperation with:



**POLITIET**



NASJONAL  
SIKKERHETSMYNDIGHET



Datatilsynet